1.4	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will simultaneously train fifty percent (50%) of all MPRPDs on the Uniform Crime Reporting Handbook (NIBRS). The remaining fifty percent (50%) of the personnel will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA Approval.
Due Date	See Schedules B & C.
TCA Assessment	Training materials has not been approved yet
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

Training Development Activities

1.1	The SAEA will create a Multi-topic Training Program to train MPRPDs who have passed the promotion exams from the rank of sergeant to captain before they assume the responsibilities of their new rank. This Program will be designed taking into consideration the powers, responsibilities, and duties of each rank and will consist of at least forty (40) contact hours. This activity will depend on the availability of vacant positions approved to be filled according to the budget. These training courses will include the following topics, pursuant to the Agreement:
	1.1.1 management;
	1.1.2 supervision;
	1.1.3 leadership;
	1.1.4 chain of command; and
	1.1.5 equal employment opportunity (EEO). This training is included in Objective II-1 of Training Development in the Equal Protection and Non-Discrimination Action Plan, activity 1.1, 1.1.1, and 1.1.2.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has complied with the requirement outlined in the Action Plan and the Agreement.

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Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

included in the Community Engagement and Public

Information Compliance Area Action Plan;

and responsibilities;

1.2.10 Procedures Manual regarding supervisor powers, duties,

1.2	The SAEA will create a Multi-topic Program to train all PRPD supervisory personnel taking into consideration the inherent duties of each rank. This Program will be aimed at their level of supervision and management and will include the following topics:
	1.2.1 techniques to guide and direct MPRPDs effectively and promote effective and ethical police practices (effective supervision);
	1.2.2 reduce conflict intensity (conflict mediation);
	1.2.3 evaluation of written reports (reports and forms);
	1.2.4 risk assessment and management;
	1.2.5 performance evaluation process;
	1.2.6 selection and annual award of outstanding employees;
	1.2.7 applying appropriate, non-punitive disciplinary sanctions and corrective actions. This activity is included in the Administrative Complaints Compliance Area Action Plan;
	1.2.8 use of the Early Identification System (EIS) to facilitate direct and effective supervision. This training will be designed once the System is running;
	1.2.9 dissemination of Public Information. This training is

	1.2.11 Equal Employment Opportunity (EEO). This training is included in the Equal Protection and Non-Discrimination Action Plan, activity 1.1, 1.1.1, and 1.1.2; and the
	1.2.12Executive Committee Interagency Memorandum.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

1.2.13	Every year after these trainings, the MPRPDs with supervisory or management duties will be trained for a minimum of forty (40) contact hours on topics based on the identified needs or trends existing at the time preceding the training. The elements that may be incorporated include: an analysis of factors, including, but not limited to, MPRPD safety, community concerns, use of force statistics, internal affairs statistics, court decisions, and latest trends in the application of the law, as well as the feedback received from the Interagency Executive Committee and the Citizen Engagement Committees (CICs [Spanish acronym]), among others.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

1.3	The SAEA will create a course to have its certified instructors train all PRPD personnel who carry out management and supervisory duties on the General Order and the Early Identification System (EIS) Procedures Manual.
Due Date	See Schedules B & C.
TCA Assessment	PRPD has yet to provide the TCA training materials and the EIS Procedures Manual to review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

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1.4	The SAEA will create a course to train all personnel assigned to the Inspections Division of the Office of the Assistant Superintendent for Professional Responsibility on the Operational and Administrative Inspections Procedures Manual, as well as on the procedures to be followed.
Due Date	See Schedules B & C.
TCA Assessment	PRPD has not developed training materials on the Operational and Administrative Inspections Procedures Manual.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

Training Implementation Activities

1.1	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train one hundred percent (100%) of MPRPDs who have passed the promotion exams before they assume the responsibilities of their new rank. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

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Training Implementation Activities

1.1	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train one hundred percent (100%) of MPRPDs who have passed the promotion exams before they assume the responsibilities of their new rank. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

1.2	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of the MPRPDs who perform supervisory and management duties (activities 1.3 and 1.4) at their level of management. The remaining fifty percent (50%) of the personnel will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval. The priority groups for training and re-training are established in the Supervision and Management Action Plan.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

1.3	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of MPRPDs assigned to the Inspections Division of the Office of the Assistant Superintendent for Professional Responsibility on the Operational and Administrative Inspections Procedures Manual at the level of management they perform. The remaining fifty percent (50%) of the personnel will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval.
Due Date	See Schedules B & C.
TCA Assessment	PRPD has yet to provide the TCA training materials to review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Policies Action Plan

H. ADMINISTRATIVE COMPLAINTS, INTERNAL INVESTIGATIONS, AND DISCIPLINE COMPLIANCE AREA

Training Development Activities:

1.1	The SAEA will create a Multi-topic Training Program to train SARP and OLA personnel on the procedure to receive, classify, process, and manage a complaint for improper conduct and the process of investigating administrative complaints. The Program will begin with training on the following topics:
	1.1.1 criminal law;
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	1.1.3 evidence law;
	1.1.4 constitutional rights;
	1.1.5 criminal investigation techniques;
	1.1.6 administrative investigation techniques;
	1.1.7 cybercrime;
	1.1.8 scene work;
	1.1.9 criminal photography; and
	1.1.10 preparation of files and reports.
Due Date	See Schedules B & C.

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TCA Assessment	The TCA has been monitoring PRPD's progress. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Administrative Complaints Action Plan

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1.2	After the approval of the Training Program and the incorporation of the recommendations, the SAEA will continue providing training on the topics corresponding to the following policies:
	1.2.1 training on the procedure to follow to promote collaboration from PRPD employees in the administrative complaint process when criminal proceedings have not been initiated;
	1.2.2 training on the new "Regulations to Receive, Process, and Manage Administrative Complaints";
	1.2.3 training on the Administrative Complaint Investigation Procedures Manual;
	1.2.4 training on the Public Information Program regarding the Filing of Administrative Complaints
	1.2.5 training on the Code of Ethics and Conduct that will be used to determine minor and major offenses and impose disciplinary sanctions;
	1.2.6 training on the Administrative Order for the Investigation, Management, and Adjudication of Minor Offenses by Supervisors; and
	1.2.7 training on the amendments to the Controlled Substances Detection Program for Officials and Employees of the PRPD Regulations in relation to detecting anabolic steroids.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. Pending review.

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Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Administrative Complaints Action Plan

1.3	Multi-topic course to train the personnel who perform management and supervisory duties on the procedure supervisors are to follow when they learn that a citizen intends to file an administrative complaint, the time frames supervisors have to hand in a complaint filed for their consideration, and their authority to investigate and take non-punitive corrective or disciplinary measures when they learn about minor offenses or violations of PRPD policies. The responsibilities of high-ranking officers in relation to the evaluation of the investigations, the corrective measures to be taken, and the identification of deficiencies will be part of the training, which will also include learning about the duty to document and inform the SARP about improper conduct, the consequences of refusing to accept a complaint or providing false or deceitful information about a complaint for improper conduct, and the prohibition against retaliating in any way against an MPRPD who reports improper conduct.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Administrative Complaints Action Plan

1.4	Multi-topic course to train PRPD personnel on the requirement to report any conduct perceived as improper, the consequences of refusing to accept a complaint or providing false information, their duty to cooperate with any administrative investigation pursuant to the ruling in the case of <i>Garrity v. New Jersey</i> , and the existing mechanisms to file complaints for improper conduct or report the good performance of any MPRPD.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Administrative Complaints Action Plan

1.5	Orientation session to inform PRPD personnel who perform supervisory and management duties how to manage stress to prevent critical incidents and the support and mental health services available to them and their families.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Administrative Complaints Action Plan

Training Implementation Activities:

1.1	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of the PRPD personnel. The remaining fifty percent (50%) of the PRPD personnel will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval. The priority groups for training and re-training are established in the Administrative Complaints, Internal Investigations, and Discipline Action Plan.
Due Date	See Schedules B & C.
TCA Assessment	The TCA has been monitoring PRPD's progress. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	See Administrative Complaints Action Plan

H. COMMUNITY INTERACTION AND PUBLIC INFORMATION COMPLIANCE AREA

Training Development Activities:

1.1	To obtain the assistance, advice, and recommendations of the members of the different community sectors; restore the trust of the communities in the PRPD; and foster solid relationships with said communities, Multi-topic Seminars will be developed for the members of the Community Interaction Councils (CICs [Spanish acronym]). The design of the training courses mentioned below is included and duly explained in the Community Interaction and Public Information Action Plan.
Due Date	See Schedules B & C. In progress.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See Administrative Complaints Action Plan

1.2		ffice of the Assistant Superintendent for Education and Training will p Multi-topic Seminars for the members of the CICs on the following
	1.2.1	Agreement for the Sustainable Reform of the Puerto Rico Police Department;
	1.2.2	duties and Responsibilities of the Community Interaction Councils, in accordance with GO 801;
	1.2.3	parliamentary procedure;
	1.2.4	principles of community policing;
1	1.2.5	S.A.R.A. Problem-Solving Model;
	1.2.6	creation and preservation of community alliances;
	1.2.7	functioning of the rank system;
	1.2.8	PRPD flowchart;
	1.2.9	duties and responsibilities of the Investigation Units, Specialized Units, Precincts, and Districts;
	1.2.10	duties and responsibilities of the Office of Reform, TCA, and the USDOJ;
	1.2.11	administrative complaint filing process;
	1.2.12	use of force;
	1.2.13	rights of the individual during searches and seizures;
	1.2.14	civil rights;
	1.2.15	crime victim services;
	1.2.16	PRPD recruitment process;
	1.2.17	duties and responsibilities of the Community Safety Councils;
	1.2.18	General Plan for the Implementation of the Community Outreach and Public Information Program; and the

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	1.2.19 Uniform Crime Reporting Handbook (NIBRS).
Due Date	See Schedules B & C. In progress.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See Administrative Complaints Action Plan

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1.3	The Office of the Assistant Superintendent for Education and Training will create a Multi-topic Training Program to train the MPRPDs on the principles of community policing. The Program will include the following topics:
•	1.3.1 Principles of community policing;
	1.3.2 S.A.R.A. Problem-Solving Model;
	1.3.3 creation and continuation of community alliances;
	1.3.4 identifying factors that affect quality of life and may affect criminal activity;
	1.3.5 diverse populations in Puerto Rico;
	1.3.6 cultural awareness and tolerance towards the communities;
	1.3.7 identifying their prejudices;
	1.3.8 effective meeting development;
	1.3.9 basic elements of the communication process during conflict management;
	1.3.10 conflict-solving strategies;
	1.3.11 managing difficult conversations;
	1.3.12 managing and channeling emotions; and
	1.3.13 right to freedom of expression.
Due Date	See Schedules B & C. In progress.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.

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Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See Administrative Complaints Action Plan

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1.4	The Office of the Assistant Superintendent for Education and Training will create a Multi-topic Training Program for the personnel who work at the Central Press Office, in the Areas, and for the high-ranking officers of the PRPD, about the dissemination of public information and about incidents or ongoing investigations from a community perspective, and said training will include practical police Q & A scenarios before the press. The Program will include the following topics:
	1.4.1 freedom of the press;
1	1.4.2 right to privacy;
	1.4.3 defamation and libel;
	1.4.4 ethics in the dissemination of information;
	1.4.5 what and when something is public information;
	1.4.6 importance of the media in solving criminal cases;
	1.4.7 dissemination of public information in ongoing situations;
	1.4.8 protecting victim and witness information;
	1.4.9 drafting press releases;
	1.4.10 oral communication in the media;
	1.4.11 use of electronic media to disseminate public information;
	1.4.12image portrayed in the media; and
	1.4.13 media management and interviews.
Due Date	See Schedules B & C. In progress.

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TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See Administrative Complaints Action Plan

1.5	The Office of the Assistant Superintendent for Education and Training will create training for the personnel that performs management and supervisory duties at the PRPD about the dissemination of public information and about incidents or ongoing investigations from a community perspective, and said training will include practical police Q & A scenarios before the press. The Program will include the following topics:
	1.5.1 freedom of the press;
	1.5.2 right to privacy;
	1.5.3 defamation and libel;
	1.5.4 ethics in the dissemination of information;
	1.5.5 what and when something is public information;
	1.5.6 importance of the media in solving criminal cases;
	1.5.7 dissemination of public information in ongoing situations;
	1.5.8 protecting victim and witness information;
	1.5.9 oral communication in the media;
	1.5.10 image portrayed in the media; and
	1.5.11 media management and interviews.
Due Date	See Schedules B & C. In progress.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See Administrative Complaints Action Plan

Training Implementation Activities:

1.1	Within the twelve (12) months following the final approval of the community policing training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of the personnel. The remaining fifty percent (50%) of the personnel will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval. The priority groups for training and re-training are established in the Public Information Action Plan .
Due Date	See Schedules B & C. In progress.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See Administrative Complaints Action Plan

H. INFORMATION SYSTEMS AND TECHNOLOGY COMPLIANCE AREA

Training Development Activities:

1.1	Develop training for the administration, configuration, and diagnosis of radio communication equipment aimed at the personnel of the Communications Division of the Bureau of Technology and Communications of the PRPD.
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	GO 400-404 replaces 73-13. SAEA is lead and will use agents to develop training and to conduct the training. GO signed Jan 2017. Per Diaz, as of 4/25, waiting for training material from SAEA and then TCA approval. training start is projected for 7/12/2017 based on policy approval on Jan 13, 2017, per decree, 50% to be trained 7/18, 100% trained by 7/19. Training not yet due. The design and training development are expected to be submitted to the TCA for approval on time.
Recommendations	Continue to monitor.
TCA Rating	See IT Action Plan

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1.2	Develop training for the use and handling of the radio communication equipment at the PRPD aimed at MPRPDs.
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	GO 400-404 replaces 73-13. SAEA is lead and will use agents to develop training and to conduct the training. GO signed Jan 2017. Per Diaz, as of 4/25, waiting for training material from SAEA and then TCA approval. Training start is projected for 7/12/2017 based on policy approval on Jan 13, 2017, per decree, 50% to be trained 7/18, 100% trained by 7/19. The design and training development are expected to be submitted to the TCA for approval on time.
Recommendations	Continue to monitor.
TCA Rating	See IT Action Plan

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1.3	Develop training for the administration and diagnosis of the computerized systems of the Puerto Rico Police Department aimed at the personnel of the Technology Division of the Bureau of Technology and Communications of the PRPD. (Table 17)_
Due Date	May 2017 Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	GO 400-403 signed Dec 19, 2016. Training start projection June 2017. First 50% trained is targeted June 2018, second 50% targeted June 2019
Recommendations	Continue to monitor.
TCA Rating	See IT Action Plan

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1.4	Develop training on the Manual for the Use and Handling of the Computerized Systems of the Puerto Rico Police Department, geared toward the MPRPDs and the employees of the PRPD classified system. (Table 18).
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	Projected start of training is June 2017, 50% complete June 2018, 100% June 2019
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See IT Action Plan

1.5	Develop training on the Manual for the Use and Handling of the Central Repository for Crime Date Analysis (CIW) at the Puerto Rico Police Department, aimed at the MPRPDs and the employees of the PRPD classified system assigned to the Center for the Analysis of Criminal Activity and Crime Monitoring; the Criminal Intelligence Collection, Analysis, and Dissemination Center, the Crime Statistics Division, as well as for the employees who collect statistical data in the Police Areas. (Table 19)
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	Pending review.
Recommendations	Continue monitoring
TCA Rating	See IT Action Plan

1.6	Develop training on accessing and using the Information Systems of the National Crime Information Center (NCIC) and the Integrated Crime Registry (ICR) aimed at MPRPDs (Table 20).
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	Pending review.
Recommendations	Continue monitoring
TCA Rating	See IT Action Plan

1.7	Develop training on accessing and using the criminal activity map aimed at MPRPDs. (Table 21).
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	Pending review.
Recommendations	Continue monitoring.
TCA Rating	See IT Action Plan

Training Implementation Activities:

1.1	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of all MPRPDs and the employees assigned to the Bureau of Technology and Communications. The remaining fifty percent (50%) of the members of the PRPD will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval. The training that will be implemented will address the following topics: a. use and handling of radio communications equipment; b. use and management of the computerized systems of the Puerto Rico Police Department. The priority groups for training and re-training are established in the Information Systems and Technology Action Plan.
Due Date	See Schedules B & C. The trainings will be implemented as stated in Appendix C– Training Implementation Process.
TCA Assessment	PRPD has yet to provide the TCA evidence of training materials for review concerning the use and handling of radio communications equipment.

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Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See IT Action Plan

1.2	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of the employees assigned to the Communications Division on the administration, configuration, and diagnosis of radio communications equipment. The remaining fifty percent (50%) of the employees assigned to the Communications Division will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval.	
Due Date	The trainings will be implemented as stated in Appendix C– Training Implementation Process.	
TCA Assessment	PRPD has yet to provide the TCA evidence of training materials for review concerning the administration, configuration, and diagnosis of radio communications equipment.	
Recommendations	Continue review in accordance with Agreement requirements.	
TCA Rating	See IT Action Plan	

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1.3	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of the employees assigned to the Technology Division on the administration and diagnosis of the computerized systems of the PRPD. The remaining fifty percent (50%) of the employees assigned to the Technology Division will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval.
Due Date	The trainings will be implemented as stated in Appendix C-Training Implementation Process.
TCA Assessment	PRPD has yet to provide the TCA evidence of training materials for review concerning the administration and diagnosis of the computerized systems of the PRPD.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See IT Action Plan

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1.4	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of MPRPDs and the employees of the PRPD classified system assigned to the Center for the Analysis of Criminal Activity and Crime Monitoring; the Criminal Intelligence Collection, Analysis, and Dissemination Center; the Crime Statistics Division; as well as the employees who collect statistical data in the Police Areas and Offices of the Assistant Superintendents on the Handbook for the Use and Handling of the Central Crime Information Warehouse (CIW). The remaining fifty percent (50%) of the members of the PRPD and employees of the PRPD classified system will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval.
Due Date	The trainings will be implemented as stated in Appendix C– Training Implementation Process.

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TCA Assessment	PRPD has yet to provide the TCA evidence of training materials for review concerning the Handbook for the Use and Handling of the Central Crime Information Warehouse (CIW), employees assigned to the center for the analysis of crime activity and crime monitoring, the criminal intelligence collection.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See IT Action Plan

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1.5	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of all MPRPDs on the Use and Management of the Information Systems of the National Crime Information Center (NCIC) and the Integrated Crime Registry (ICR). The remaining fifty percent (50%) of the members of the PRPD will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval. The priority groups for training and re-training are established in the Information Systems and Technology Action Plan.
Due Date	The trainings will be implemented as stated in Appendix C-Training Implementation Process.
TCA Assessment	PRPD has yet to provide the TCA evidence of training materials for review concerning the Use and Management of the Information Systems of the National Crime Information Center (NCIC) and the Integrated Crime Registry (ICR).
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See IT Action Plan

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1.6	Within the twelve (12) months following the final approval of the training material and the incorporation of the changes recommended, the SAEA will have its certified instructors simultaneously train fifty percent (50%) of all MPRPDs on the Use and Management of the Crime Mapping Application. The remaining fifty percent (50%) of the members of the PRPD will be trained within the following twelve (12) months, once the training of the first group has been completed. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent upon SAEA approval. The priority groups for training and re-training are established in the Information Systems and Technology Action Plan.
Due Date	The trainings will be implemented as stated in Appendix C-Training Implementation Process.
TCA Assessment	PRPD has yet to provide TCA with adequate evidence of materials concerning a training course reference handling of radio communications equipment
Recommendations	
TCA Rating	See IT Action Plan

II. IMPLEMENTATION OBJECTIVES

1.1	Develop and implement an information sub-system for keeping digitized, complete, and precise records of the curricula, teaching plans, and other materials used to develop trainings and retraining courses at the SAEA. This sub-system will enable document storage by category and access level. This activity is included in the Training Action Plan. (Table 35)
	The focus and scope of the information system that will be developed to maintain digitized, complete, and precise records of the curricula, teaching plans, and other materials used to develop training and re-training courses are described in the following phases:
Due Date	December 2016
TCA Assessment	In development but needs to be merged with HR system (Kronos) The Commonwealth of Puerto Rico is in non-compliance with this detailed step of the Action Plan
Recommendations	Continue effort.
TCA Rating	See IT Action Plan

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1.2	Develop and implement an information sub-system to offer virtual (online) training and/or re-training, in order to maximize MPRPD service time and provide greater accessibility and flexibility so that they may fulfill their work commitments without affecting the performance and quality of the services they offer to the community. This activity is included in the Training Compliance Area Action Plan.
Due Date	12 months after the corresponding policies have been approved.
TCA Assessment	Contract for on-line training awarded to Natl Univ College. Work started to develop training packages. The first ten (10) courses are expected to start on September 2017. A list of the courses will be provided as soon as possible. The Commonwealth of Puerto Rico is in partial compliance with this detailed step of the Action Plan PRPD comment: the first ten (10) courses are expected to start on September 2017. A list of the courses will be provided as soon as possible.
Recommendations	Continue monitoring.
TCA Rating	See IT Action Plan

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II. SELF ASSESSMENT OBJECTIVES:

1.1	The PRPD, through the Office of Reform, will evaluate the effectiveness of the rules and procedures adopted in its policies and the knowledge acquired in the training of PRPD employees. The results of these evaluations will be analyzed to measure the level of knowledge, attitudes, aptitudes, and abilities, identify if there is a substantial deficiency, and, if necessary, take the corrective actions in the policies, training, and re-training so that the procedures adopted are feasible, operationally enforceable, and sustainable. This activity will be conducted through an Evaluation Protocol on Compliance with Operational Programs Best Practices, which will help measure the effectiveness of the rules and training of PRPD employees by reviewing documents, forms, policies, and procedures related to arrests, traffic stops, searches, property seizures, and administrative complaints with the purpose of ensuring that police services are provided in an equitable, respectful, and unbiased manner; attaining ongoing professionalization of Members of the PRPD; strengthening the community's trust; and effectively preventing crime, based on generally accepted police practices and without prejudice on the basis of race, color, ethnicity, national origin, religion, sex, age, disability, sexual orientation, gender identity or gender expression, or political beliefs or affiliation and pursuant to the rights, privileges, and immunities guaranteed or protected by the respective Constitutions and laws of the United States and the Commonwealth of Puerto Rico. The development of this Protocol will be part of the Equal Protection and Nondiscrimination Compliance Area Action Plan.
Due Date	See Schedules B & C.

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TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See IT Action Plan

1.2

The PRPD, through the Office of the Reform, will use various data collection strategies and conduct periodic, specific, and random monitoring of the different activities, operations, services, investigations, training courses, among others, it provides, starting with Zones of Excellence and gradually continuing through all thirteen (13) Police Areas and Offices of Assistant Superintendents.

- a. Using the Training Plan and Training Announcement issued by the SAEA for each of the courses to identify their start date, the time Police Areas and the corresponding Offices of Assistant Superintendents will have to complete it, and the work units that will be given training priority. The Training Plans for each of the thirteen (13) Police Areas and Offices of Assistant Superintendents, as approved by the SAEA, will also be considered to check the specific dates during which each training course identified in this Action Plan will be provided. The Office of Reform will verify that MPRPDs are participating in scheduled training courses by using the above-mentioned sources and the attendance records for each course.
- b. Making random visits to each of the thirteen (13) Police Areas and Offices of Assistant Superintendents using the Training Plan approved by the SAEA for each of the training courses developed for this Compliance Area to guarantee that the PRPD personnel are being trained in keeping with the syllabi, instructor handbooks, presentations, and assessment methodology approved by the Technical Compliance Advisor.
- c. Making random visits to the Office of the Assistant Superintendent for Education and Training (SAEA) to check

	that the training records of the sworn and classified personnel, the curricula, and the lesson plans, among others, are maintained digitalized, centralized, updated, complete, and accurate and that the training records contain the course description and duration, curriculum, location of the training, and name of the instructor, among other details.
Due Date	See Schedules B & C. Not yet due.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See IT Action Plan

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Compliance Tables for Supervision

Action Plan

Section X. Supervision and Management

Requirements: 135 to 158

Compliance Area Summary:

I. Policy and Procedure Development Objectives:

Activity X.I.1.1

X.I.1.1	Collaborate in the development of the General Order on Detailed Job Description by Rank and in establishing the requirements for the position of supervisor, clearly defining the supervisor duties, responsibilities, and minimum qualifications in keeping with generally accepted police practices. This policy will form part of the Professionalization Compliance Area Action Plan.
Due Date	October 2016

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TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement. TCA assessment has not reviewed a detailed job description by rank. Pending review.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	See Professionalization Action Plan

Activity X.I.1.2

X.I.1.2	Develop a General Order on Supervisor Powers, Duties, and Responsibilities establishing guidelines and clear strategies for effective and efficient supervision and management.
Due Date	October 2016
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement. TCA assessment has not reviewed a General Order on Supervisor Powers, Duties, and Responsibilities. Pending review.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe was not met. The Commonwealth of Puerto Rico is in non-compliance.

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Activity X.I.2.1

X.I.2.1	Collaborate in the review of Regulation No. 4216, entitled "Puerto Rico Police Department Personnel Regulations", Article 13, Section 14.2, and adapt the general rules that will govern the Performance Evaluation System for the Employees of the PRPD to the requirements provided in the Agreement for the Sustainable Reform. This policy will form part of the Policies and Procedures Compliance Area Action Plan.
Due Date	December 2016
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement. TCA has not reviewed a PRPD personnel regulations, which will govern the Performance Evaluation System. Pending review.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe was met. The Commonwealth of Puerto Rico is in non-compliance.

Activity X.I.2.2

X.1.2.2	Review General Order 2008-3, entitled "Rules and Procedures for the Evaluation of the Members of the Police and Classified Personnel", to establish a specific system for accurately evaluating the performance of all PRPD employees. (Table 2)
Due Date	December 2016
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has not complied with the requirement outlined in the Action Plan and the Agreement. TCA has not reviewed a specific system for accurately evaluating the performance of all PRPD employees. Pending review.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe was met.
	The Commonwealth of Puerto Rico is in non-compliance.

Activity X.I.3.1

X.I.3.1	Develop a General Order for the Creation of the Early Identification System to establish procedures to support effective supervision and management that identifies risk conduct patterns in the employees of the Rank System and the Classified System, as well as to prevent and correct improper conduct.
Due Date	October 2017
TCA Assessment	In progress; not yet due.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the policy is not due yet.

Activity X.I.3.2

X.I.3.2	Develop a Procedures Manual for the Use of the Early Identification System that establishes the correct way to operate the system and analyze the data obtained. (Table 4)
Due Date	November 2017
TCA Assessment	Not yet due.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the policy is not due yet.

Activity X.I.4.1

X.I.4.1	Review General Order No. 2010-1, entitled "Reorganization of the Internal Audit Office" to ensure the establishment of an internal audit system that identifies administrative and operational deficiencies, analyzes contributing causes and factors, and for effective measures to be implemented.
Due Date	July 2016
TCA Assessment	Pending review.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe was met
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the policy has not been approved

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Activity X.I.4.2

X.1.4.2	Develop a Procedures Manual establishing Guidelines for Operational and Administrative Inspections, and ensure that all offices and divisions of the PRPD receive the proper level of services based on the generally accepted police practices, seek operational efficiency, internal control, and promote a culture of organizational responsibility and improvement. This responsibility will rest with the Inspections Division of the Office of the Assistant Superintendent for Professional Responsibility.
Due Date	August 2016
TCA Assessment	Pending review.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe was met
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the policy has not been approved

Activity X.I.5.1

X.I.5.1	Develop an Inter-Agency Memorandum among the PRPD, the federal and state justice systems, the Administrative Office of the Courts, the Municipal Police Commissioners to establish the Executive Coordination Committee.
Due Date	July 2016
TCA Assessment	PRPD reviewed above order with TCA input during last reporting period.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe was met
	The Commonwealth of Puerto Rico is in full compliance

Activity X.II.1.1

X.II.1.1	The SAEA will create a course aimed at training all supervisory personnel and all MPRPD on equal employment opportunity. This training is included in the Equal Protection and Non-Discrimination Action Plan.	
Due Date	Session I: Sergeants: October 2015	
	Session II: Captain and Lieutenant I: December 2015	
	Session III: Lieutenant II: January 2016	
TCA Assessment	Training materials have been developed. Pending review.	
Recommendations	Continue review in accordance with Agreement requirements.	
TCA Rating	For rating, see Equal Protection Action Plan	

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Activity X.II.1.2

X.II.1.2	The SAEA will create a Multi-Topic Training Program to train MPRPDs who have passed the promotional exams from the rank of Sergeant to Captain before they assume the responsibilities of their new rank. This Program will be designed taking into consideration the powers, responsibilities, and duties of each rank and will consist of at least forty (40) contact hours. This activity will depend on the availability of vacant positions approved to be filled according to the budget. These training courses will include the following topics, pursuant to the Agreement: (Table 8)
	1.1.1 Management;
	1.1.2 Supervision;
	1.1.3 Leadership;
	1.1.4 Chain of Command; and
	1.1.5 Equal Employment Opportunity (EEO). This training is included in the Equal Protection and Non-Discrimination Action Plan activity 1.1, 1.1.1, and 1.1.2.
Due Date	Session I: Sergeants: October 2015
	Session II: Captain and Lieutenant I: December 2015
	Session III: Lieutenant II: January 2016
TCA Assessment	Training materials have been developed. Pending review.

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Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	For rating, see Equal Protection Action Plan

Activity X.II.1.3

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The SAEA will create a Multi-Topic Training Program to **train all PRPD supervisory personnel**, taking into consideration the inherent duties of each rank. This Program will Action Plan Section X. Supervision and Management be aimed at their level of supervision and management and will include the following topics: (Table 9)

- 1.3.1 Techniques to effectively guide and direct the MPRPDs and promote effective and ethical police practices (effective supervision);
- 1.3.2 Reduce conflict intensity (conflict mediation);
- 1.3.3 Evaluation of written reports (reports and forms);
- 1.3.4 Investigation of use of force by MPRPDs.
- 1.3.5 Responding to and investigating allegations of improper conduct by an MPRPD.
- 1.3.6 Risk assessment and management;
- 1.3.7 Performance evaluation process;
- 1.3.8 Selection and annual award of outstanding employees;
- 1.3.9 Applying appropriate non-punitive disciplinary sanctions and corrective actions. This activity is included in the Administrative Complaints Compliance Area Action Plan.
- 1.3.10 Use of the Early Identification System (EIS) to facilitate direct and effective supervision. This training will be designed once the System is running;

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	1.3.11 Dissemination of Public Information. This training is included in the Community Engagement and Public Information Compliance Area Action Plan.
	1.3.12 Procedures Manual regarding supervisor powers, duties, and responsibilities.
	1.3.13 Equal Employment Opportunity (EEO). This training is included in the Equal Protection and Non-Discrimination Action Plan activity 1.1, 1.1.1, and 1.1.2.
	1.3.14 Executive Committee Inter-agency Memorandum
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	Training materials have been developed. Pending review.
Recommendations	Continue review in accordance with Agreement requirements.
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the policy is not due yet.

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Activity X.II.1.4

X.II.1.4	Every year after these trainings, the MPPR with supervisory or management duties will be trained for a minimum of forty (40) contact hours on topics based on the identified needs or trends existing at the time prior to the training. The elements that may be incorporated include: an analysis of factors, including, but not limited to, MPRPD safety, community concerns, use of force statistics, internal affairs statistics, court decisions, and latest trends in the application of the law; as well as the feedback received from the Inter-Agency Executive Committee and the Citizen Engagement Committees, among others.
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B — Training Design Process.
TCA Assessment	Training materials have been developed. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the training is not due yet.

Activity X.II.2.1

X.II.2.1	The SAEA will create a course to train all MPRPDs who carry out supervisory and management duties on the General Order and the Procedures Manual for the Early Identification System (EIS) through instructors it has certified.
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B — Training Design Process.
TCA Assessment	Not yet due.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the training is not due yet.

Activity X.II.3.1

X.II.3.1	The SAEA will create a course to train all personnel assigned to the Inspections Division of the Office of the Assistant Superintendent for Professional Responsibility on the Operational and Administrative Inspections Procedures Manual, as well as on the procedures to be followed.
Due Date	Designing training courses corresponding to policies will begin once the policy has been approved and signed in accordance with the process established in Appendix B – Training Design Process.
TCA Assessment	The TCA has not reviewed a course to train all personnel assigned to the Inspections Division of the Office of the Assistant Superintendent for Professional Responsibility on the Operational and Administrative Inspections Procedures Manual.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe was not met
	The Commonwealth of Puerto Rico is in non-compliance

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Activity X.III.1.1

X.III.1.1	Within the twelve (12) months following the final approval of the training material and the incorporation of the recommended changes, the SAEA will simultaneously train one hundred percent (100%) of all MPRPDs who have passed the promotional exams before they assume the responsibilities of their new ranks, through instructors it has certified. Training will begin in accordance with the date indicated in the Announcement issued by the SAEA and the Training Plan. (Table 13)
Due Date	Session I: Sergeants: October 2015 Session II: Captain and Lieutenant I: December 2015
	Session III: Lieutenant II: January 2016
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe was met
	The Commonwealth of Puerto Rico is in full compliance

Activity X.III.1.2

X.III.1.2	Within the twelve (12) months following the final approval of the training material and the incorporation of the recommended changes, the SAEA will simultaneously train one hundred percent (50%) of all MPRPDs who perform supervisory and management duties at their level of supervision, through instructors it has certified. The remaining fifty percent (50%) of the personnel will be trained during the following twelve (12) months, once the training of the first group has been completed. Training will begin in accordance with the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent after SAEA approval. (Table 14)	
Due Date	The trainings will be implemented as stated in Appendix C —Training Implementation Process.	
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has complied with the requirement outlined in the Action Plan and the Agreement.	
Recommendations	Continue review in accordance with Agreement requirements	
TCA Rating	Timeframe was met	
	The Commonwealth of Puerto Rico is in full compliance	

Activity X.III.1.3

X.III.1.3	The PRPD will be responders:	egin by training the MPRPDs who are first
	1.3.1 Personnel as	ssigned to the Zones of Excellence (SAOC);
	1.3.2 Districts, Pre will be based on the	ecincts, Posts (SAOC). The priority of each one e following:
	1.3.2.1 location;	Number of use-of-force incidents per
	1.3.2.2 location;	Number of domestic violence incidents per
	1.3.2.3 persons;	Number of interventions with intoxicated
	1.3.2.4	Number of traffic stops;
	1.3.2.5	Number of arrests made;
	violat discri	inistrative complaints for the following: tions of civil rights, sexual harassment, imination, assault or unjustified use of force, ical or psychological coercion;
	1.3.2.7	Aggression against an MPRPD;
	1.3.2.8	Number of mass protests; and
	1.3.2.9	Distance from support units.
	1.3.3 Motorized U	nit (SAOC).

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	1.3.4 Bureau of Highway and Traffic Patrols (SAOC);		
	1.3.5 Bureau of Drugs, Narcotics, Vice Control, and Illegal Weapons (SAIC);		
Due Date	The trainings will be implemented as stated in Appendix C-Training Implementation Process.		
TCA Assessment	In progress; pending review.		
Recommendations	Continue review in accordance with Agreement requirements		
TCA Rating	Timeframe: not due yet		
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet		

X.III.1.4	The PRPD will continue to give training priority to the MPRPDs who are first responders and who belong to the following divisions and units:	
	1.4.1 Personnel assigned to the Office of the Superintendent;	
	1.4.2 Division of Tactical Operations – DTO (SAOC);	
	1.4.3 Division of Special Weapons and Tactics – SWAT (SAOC);	
	1.4.4 Bureau of Vehicle Theft Investigations (SAIC);	
	1.4.5 Arrests and Extraditions Division (SAIC);	
	1.4.6 Use-of-Force Investigations Division – FIU (SARP);	
	1.4.7 Members of Joint Forces (SAIC);	
	1.4.8 Canine Division (SAIC);	
	1.4.9 Remaining personnel of the Office of the Assistant Superintendent for Field Operations;	
	1.4.10 Remaining personnel of the Office of the Assistant Superintendent for Criminal Investigations;	
	1.4.11 Office of the Assistant Superintendent for Professional Responsibility;	
	1.4.12 Office of the Assistant Superintendent for the La Fortaleza Police;	
	1.4.13 Office of the Assistant Superintendent for Education and Training; and	

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	1.4.14 Office of the Assistant Superintendent for Managerial Services.		
Due Date	The trainings will be implemented as stated in Appendix C –Training Implementation Process.		
TCA Assessment	In progress; pending review.		
Recommendations	Continue review in accordance with Agreement requirements		
TCA Rating	Timeframe: not due yet		
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet		

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X.III.1.5	Within the twelve (12) months following the final approval of the training material and the incorporation of the recommended changes, the SAEA will simultaneously train one hundred percent (50%) of the MPRPDs that perform supervisory or administrative duties on the Performance Evaluation System for the MPRPDs through instructors it has certified. The remaining fifty percent (50%) of the personnel will be trained during the following twelve (12) months, once the training of the first group has been completed. Training will begin in accordance with the date indicated in the Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent after SAEA approval. (Table 15)
Due Date	The trainings will be implemented as stated in Appendix C –Training Implementation Process.
TCA Assessment	TCA assessment has not reviewed the materials on the Performance Evaluation System for the MPRPDs. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.III.1.6	The PRPD will begin by training the MPRPDs who are first responders:
	1.6.1 Personnel assigned to the Zones of Excellence (SAOC);
	1.6.2 Districts, Precincts, Posts (SAOC). The priority of each one will be based on the following:
	1.6.2.1Number of use-of-force incidents per location;
	1.6.2.2Number of domestic violence incidents per location;
	1.6.2.3Number of interventions with intoxicated persons;
	1.6.2.4Number of traffic stops;
	1.6.2.5Number of arrests made;
	1.6.2.6Administrative complaints for the following: violations of civil rights, sexual harassment, discrimination, assault or unjustified use of force, physical or psychological coercion;
	1.6.2.7Aggression against an MPRPD;
	1.6.2.8Number of mass protests;
	1.6.2.9Distance from support units;
	1.6.2.10 Motorized Unit (SAOC); and
	1.6.2.11 Bureau of Drugs, Narcotics, Vice Control, and Illegal Weapons (SAIC);

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Due Date	The trainings will be implemented as stated in Appendix C – Training Implementation Process.		
TCA Assessment	TCA assessment has not reviewed the materials on the Performance Evaluation System for the MPRPDs. Pending review.		
Recommendations	Continue review in accordance with Agreement requirements		
TCA Rating	Timeframe: not due yet		
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet		

X.III.1.7	The PRPD will continue to give training priority to the MPRPDs who are first responders and who belong to the following divisions and units:
	1.7.1 Personnel assigned to the Office of the Superintendent;
	1.7.2 Division of Tactical Operations – DTO (SAOC);
	1.7.3 Division of Special Weapons and Tactics – SWAT (SAOC);
	1.7.4 Bureau of Highway and Traffic Patrols (SAOC);
	1.7.5 Bureau of Vehicle Theft Investigations (SAIC);
	1.7.6 Arrests and Extraditions Division (SAIC);
	1.7.7 Use-of-Force Investigations Division – FIU (SARP);
	1.7.8 Members of Joint Forces (SAIC);
	1.7.9 Canine Division (SAIC);
	1.7.10 Remaining personnel of the Office of the Assistant Superintendent for Field Operations;
	1.7.11Remaining personnel of the Office of the Assistant Superintendent for Criminal Investigations;
	1.7.12Office of the Assistant Superintendent for Professional Responsibility;
	1.7.13 Office of the Assistant Superintendent for the La Fortaleza Police;

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	1.7.14Office of the Assistant Superintendent for Education and Training; 1.7.15Office of the Assistant Superintendent for Managerial Services.
Due Date	The trainings will be implemented as stated in Appendix C —Training Implementation Process.
TCA Assessment	TCA assessment has not reviewed the materials on the Performance Evaluation System for the MPRPDs. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

Activity X.III.1.8

X.III.1.8	Within the twelve (12) months following the final approval of the training material and the incorporation of the recommended changes, the SAEA will simultaneously train one hundred percent (50%) of the employees that perform supervisory or administrative duties on the Early Identification System (EIS) Procedures Manual and General Order through instructors it has certified. The remaining fifty percent (50%) of the personnel will be trained during the following twelve (12) months, once the training of the first group has been completed. Training will begin in accordance with the date indicated in the Action Plan Section X. Supervision and Management Announcement issued by the SAEA and the Training Plan provided by each Police Area and Office of the Assistant Superintendent after SAEA approval.
Due Date	The trainings will be implemented as stated in Appendix C – Training Implementation Process.
TCA Assessment	TCA assessment not yet due.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

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X.III.1.9	The PRPD will begin by training the MPRPDs who are first responders:
	1.9.1 Personnel assigned to the Zones of Excellence (SAOC);
	1.9.2 Districts, Precincts, Posts (SAOC). The priority of each one will be based on the following: (Table 16)
	1.9.2.1Number of use-of-force incidents per location;
	1.9.2.2Number of domestic violence incidents per location;
	1.9.2.3Number of interventions with intoxicated persons;
	1.9.2.4Number of traffic stops;
	1.9.2.5Number of arrests made;
	1.9.2.6Administrative complaints for the following: violations of civil rights, sexual harassment, discrimination, assault or unjustified use of force, physical or psychological coercion;
	1.9.2.7Aggression against an MPRPD;
	1.9.2.8Number of mass protests; and
	1.9.2.9Distance from support units.
	1.9.3 Motorized Unit (SAOC).
	1.9.4 Bureau of Drugs, Narcotics, Vice Control, and Illegal Weapons (SAIC);

- 1.9.5 The PRPD will continue to give training priority to the MPRPDs who are first responders and who belong to the following divisions and units:
- 1.9.6. Personnel assigned to the Office of the Superintendent;
- 1.9.7 Division of Tactical Operations DTO (SAOC);
- 1.9.8 Division of Special Weapons and Tactics SWAT (SAOC);
- 1.9.9 Bureau of Highway and Traffic Patrols (SAOC);
- 1.9.10 Bureau of Vehicle Theft Investigations (SAIC);
- 1.9.11 Arrests and Extraditions Division (SAIC);
- 1.9.12 Use-of-Force Investigations Division FIU (SARP);
- 1.9.13 Members of Joint Forces (SAIC);
- 1.9.14 Canine Division (SAIC);
- 1.9.15 Remaining personnel of the Office of the Assistant Superintendent for Field Operations;
- 1.9.16 Remaining personnel of the Office of the Assistant Superintendent for Criminal Investigations;
- 1.9.17 Office of the Assistant Superintendent for Professional Responsibility;
- 1.9.18 Office of the Assistant Superintendent for the La Fortaleza Police;
- 1.9.19 Office of the Assistant Superintendent for Education and Training;
- 1.9.20 Office of the Assistant Superintendent for Managerial Services.

Due Date	The trainings will be implemented as stated in Appendix C –Training Implementation Process.
TCA Assessment	TCA assessment review not yet due.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.III.1.10	Within the twelve (12) months following the final approval of the training material and the incorporation of the recommended changes, the SAEA will simultaneously train one hundred percent (100%) of the personnel assigned to the Inspections Division of the Office of the Assistant Superintendent for Professional Responsibility, on the Operational and Administrative Inspections Manual, through instructors it has certified. Training will begin on the date indicated in the Announcement issued by the SAEA and the Training Plan. (Table 17)
Due Date	The trainings will be implemented as stated in Appendix C –Training Implementation Process.
TCA Assessment	TCA assessment has not reviewed materials reference Operations and Administrative Inspections Manual. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.III.2.1	The PRPD will develop an automated Performance Evaluation System that will enable the personal and professional development of its employees in order to achieve the goals set forth in its policies and procedures and to see whether the evaluated employees meet the expected performance and conduct standards. This activity will form part of the Information and Technology Systems Compliance Area Action Plan.
Due Date	Six months after the policy takes effect.
TCA Assessment	TCA assessment has not reviewed an automated Performance Evaluation System. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.III.3.1	Develop a plan to organize and conduct inspections whereby the operational and administrative deficiencies of the different inspected work units of the PRPD are identified and the contributing causes are studied (Table 18).
Due Date	Six months after the policy takes effect.
TCA Assessment	TCA assessment has not reviewed a policy reference an operational and administrative inspection system. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.III.3.2	Implement the periodic, specific, and random Inspections Plan to ensure that all work units and personnel are complying with the policies and procedures established by the PRPD; identify operational and administrative deficiencies; and recommend potential corrective measures to address the deficiencies identified. (Table 18)
Due Date	Six months after the policy takes effect.
TCA Assessment	TCA assessment has not reviewed a policy reference a random inspections plan. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.III.4.1	Designate the representatives of each Executive Coordination Committee. (Table 19)
Due Date	July 2016
TCA Assessment	Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

TCA Sixth Semi-Annua	l Report: Appendix 4
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X.III.5.1	Consider the results of the Work Plan included in the Professionalization Action Plan, which will be carried out with the purpose of evaluating the human resources of the PRPD, taking into consideration their status and the operational and administrative work that they perform, in order to identify existing needs and then make decisions, to foster the correct distribution of personnel based on criminal activity and on the philosophy of community policing. (Table 20)
Due Date	Once the Superintendent decides to make the promotions.
TCA Assessment	Contract to conduct staff study has been signed. Human Resources of the PRPD will be evaluated. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.III.5.2	Once considered by the Superintendent, identify the number of supervisors needed per rank and issue announcements for Promotional Exams so that the PRPD may meet the need for supervisors and provide the proper number of same.
Due Date	Once the Superintendent decides to make the promotions.
TCA Assessment	Contract to conduct staff study has been signed. Human Resources of the PRPD will be evaluated.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe was met
	The Commonwealth of Puerto Rico is in non-compliance with this detailed step

X.III.5.3	Based on the results of the promotional exams and on the needs previously identified in the Work Plan, assign the front-line supervisors who have satisfactorily completed the training required for the rank and that meet any other requirements established by the PRPD.
Due Date	Once the Superintendent decides to make the promotions.
TCA Assessment	Contract to conduct staff study has been signed. Human Resources of the PRPD will be evaluated. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe was met
	The Commonwealth of Puerto Rico is in partial complaince with this detailed step

X.IV.1.1	The Office of the Assistant Superintendent for Managerial Services and its Bureau of Technology and Bureau of Human Resources will call upon SARP and OLA to evaluate the Early Identification System (EIS). They will identify the specifications that the database to be used must have according to their needs to collect the information related to the identification of the improper conduct and of the work that must be acknowledged among the employees of the agency. This system will form part of the Information and Technology Systems Compliance Area Action Plan.
Due Date	August 2017
TCA Assessment	TCA assessment not yet due.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.IV.1.2	The Office of the Assistant Superintendent for Managerial Services, its Bureau of Human Resources, in collaboration with the Bureau of Technology, will maintain a Performance Evaluation System to evaluate the performance of all PRPD employees. They will identify the specifications that the database to be used must have in order to collect performance evaluation information. This system will form part of the Information and Technology Systems Compliance Area Action Plan .
Due Date	August 2017
TCA Assessment	TCA assessment not yet due.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

X.IV.1.3	The PRPD will use the Early Identification System (EIS) to document all			
	improper conduct, performance evaluations of the employees of the PRPD, and			
	the services that they provide. This system will also document all work that is performed with excellence by the employees of the PRPD and will be integrated			
	into the Human Resources Information System. (Table 21)			
	1.3.1 All use-of-force incidents;			
	1.3.2 Injuries and deaths of persons in custody;			
	1.3.3 All complaints and their solutions;			
	1.3.4 Data compiled with the mechanisms for obtaining information (stop data);			
	1.3.4 All criminal proceedings initiated, in addition to all administrative complaints filed, related to the performance or aptitudes of an MPRPD including, but not limited to, domestic violence and protective orders;			
	1.3.6 All judicial proceedings involving domestic violence, protective orders, and any other judicial proceeding that may be related to the performance of a MPRPD.			
	1.3.7 All instances when a fiscal authority informs the PRPD that the refusal to process a crime was based, totally or partially, on questions about the credibility of a PRPD employee, or that a motion to suppress evidence was granted on the basis of a constitutional violation by a member or civilian employee of the PRPD;			
	1.3.8 All disciplinary actions taken against a member or civilian employee of the PRPD;			
	1.3.9 All non-punitive corrective actions required for a member or civilian employee of the PRPD;			
	1.3.10 All acknowledgments and rewards received by a member or civilian employee of the PRPD;			

	1.3.11 Training history of every member or civilian employee of the PRPD;
	1.3.12 Identification information for every member or civilian employee of the PRPD;
	1.3.13 Demographics of each civilian involved in a use-of-force or search and seizure incident, sufficient to evaluate the existence of bias.
Due Date	August 2017
TCA Assessment	TCA assessment not yet due.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

Activity X.IV.2.1

2.1	The Office of the Assistant Superintendent for Managerial Services, through its Bureau of Technology, will develop, in coordination with the SARP, an information system for the collection of relevant data and information about all Operational and Administrative Inspections performed by the SARP. This system will enable the identification and analysis of operational and administrative deficiencies, and of causes and contributing factors, to facilitate the implementation of the appropriate corrective measures. The system will provide periodic reports about the inspections and their results. (Table 22)
Due Date	December 2017
TCA Assessment	TCA assessment not yet due.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

Activity X.V.1.1

X.V.1.1

The PRPD, through the Office of Reform, will consistently use data collection strategies and periodically conduct specific and random monitoring of the different activities, operations, services, investigations, trainings, among others offered by the PRPD, such as:

- 1.1.1 Use the Training Plan and the Training Announcement issued by the SAEA for every course, in order to identify the start date of each one, the period of time that the Police Areas and the Offices of the Assistant Superintendents will have to complete it, and the work units that will be given training priority. Likewise, the Training Plans of each of the thirteen (13) Police Areas and the Offices of the Assistant Superintendents, as approved by the SAEA, will be considered, to verify the specific dates during which each one of the trainings identified in this Action Plan will be offered. The Office of the Reform will use the sources mentioned above and the attendance records of each training to ensure that the MPRPDs are participating in the scheduled trainings.
- 1.1.2 Make random visits to each of the thirteen (13) Police Areas and Offices of Assistant Superintendents using the Training Plan approved by the SAEA for each of the training courses developed for this Compliance Area in order to guarantee that PRPD personnel are being trained in keeping with the syllabi, instructor handbooks, presentations, and assessment methodology approved by the Technical Compliance Advisor.

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Due Date	Unknown.
TCA Assessment	The TCA has been monitoring PRPD's progress. To date PRPD has complied with the requirement outlined in the Action Plan and the Agreement.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe was met
	The Commonwealth of Puerto Rico is in partial compliance

Activity X.V.1.2

X.V.1.2	Evaluate the implementation of the quarterly meetings with the members of the Executive Coordination Committee and the purpose for which they were created.
Due Date	Unknown.
TCA Assessment	Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet

TCA	Sixth	Semi-Annua	Report:	An	pendix 4

Activity X.V.1.3

X.V.1.3	Measure progress of internal audits so that the officers in charge of all work units may take the appropriate corrective measures to correct operational deficiencies found. This will foster a culture of continuous improvement in all the divisions and among PRPD personnel.
Due Date	Unknown.
TCA Assessment	TCA assessment has not reviewed materials reference measuring progress of internal audits. Pending review.
Recommendations	Continue review in accordance with Agreement requirements
TCA Rating	Timeframe: not due yet
	Whether the Commonwealth of Puerto Rico is in compliance cannot be assessed during this reporting period because the timeframe is not due yet